

# Communication

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## Mailing Lists

Subscribe to Acumos mailing lists at <https://lists.acumos.org>

There are a number of mailing lists, which are defined on the Subgroups tab [here](#). You do not need to be logged in to see the mailing lists/descriptions.

## List Etiquette

1. Be sure to be a registered member of the mailing list. Otherwise your message must be approval by a Community Moderator and thus your message will be delayed. This happens frequently when people click on "**Reply**" in email without checking if they are registered member.
2. **DO NOT** have more than 10 recipients. Otherwise your message is considered as a Spam and will require approval by Community Moderator and thus your message will be delayed.

## Email Tagging / Following Topics

- Email threads related to specific development projects are tracked in the acumos-discussion list using Topic tags.
- The email tag(s) to use can be found on your project page

## Including Links in Email

Please be considerate of people who are using plain text email clients. There are a couple of ways to include links that keep email easily readable: include the entire link or use number notation "[1]" - this ensures that people using plain text email clients can see the hyperlinks.

<fictitious email for example purposes>

At the conference last week, several communities got together to discuss some cross community documentation efforts we've been pushing. We discussed [lfdocs \[0\]\[1\]](#) and [lfdocs-conf \[2\]\[3\]](#) projects whose purpose is to enable projects to easily share common configuration as well as create common documentation that projects can link to using intersphinx linking rather than rewriting their own.

... I've created a doodle poll... please ignore the dates as we are only interested in finding out during any given week which times are generally good for folks. Please respond with the times that are okay with you, and we'll try to pick a time that is good for the most people.

<https://doodle.com/poll/fictitiousDoodlePollID>

Regards,  
Samantha Carter

- [0] <http://docs.relog.linuxfoundation.org/en/latest/>
- [1] <https://gerrit.linuxfoundation.org/infra/#/admin/projects/relog/docs>
- [2] <http://docs.relog.linuxfoundation.org/projects/lfdocs-conf/en/latest/index.html>
- [3] <https://gerrit.linuxfoundation.org/infra/#/admin/projects/relog/docs-conf>

## IRC

IRC, or Internet Relay Chat, is often used as a real-time communication capability with open source projects. We invite anyone wanting to ask questions or talk about all things Acumos to use the channels.

IRC software can be found for all operating systems. The [IRC clients comparison chart on Wikipedia](#) can help you pick one for your operating system.

You don't have to have a complex setup to use IRC. You can use the web client for [Freenode](#), which doesn't require any download or setup. Just pick a [nickname](#) and join #acumos: <http://webchat.freenode.net/?channels=acumos>

IRC, unlike other chat systems, doesn't keep a history when you're offline. You can view #acumos-meeting logs [here](#). If you want to keep a history of the IRC channels you've joined, you can use a commercial client that keeps logs or you can set up an IRC proxy.

The most common IRC proxies are [znc](#) and [bip](#). See the following guides to configure them:

- [Installation notes for Fedora/RH-like](#) and [example bip.conf](#) contributed by Kashyap Chamrathy
- [ZNC configuration notes](#) contributed by Sean Dague
- [WeeChat](#) IRC client combines proxy and client, and allows you to run the client in a shell and access that client additionally from a web client or Android app.

## Important Channels

**#acumos**

**#acumos-meeting**

In addition, projects and committees may have their own IRC channels - check individual wiki spaces.

## Basic Commands

Command	Explanation
<b>/join</b>	Type <code>/join #channelname --</code> to join a channel of your choice  Example:  <code>/join #acumos</code>
<b>/me</b>	The <code>/me</code> is an action message. Type <code>/me 'does anything'</code>  Example: <code>/me waves hello</code>  Here's how that's displayed:  
<b>/msg</b>	Type <code>/msg nickname (message)</code> to start a private chat.  Example: <code>/msg puddytat Hey tat, how are you?</code>
<b>/nick</b>	<code>/nick</code> changes your nickname  Example: type <code>/nick newnickname (limit 9 characters)</code>
<b>/notice</b>	A notice is used to send a short message to another person without opening up a private window. Type <code>/notice nickname (message)</code> Example: <code>/notice badnick Please change your nickname for this family channel.</code> What it looks like:-> -badnick- Please change your nickname for this family channel.
<b>/part</b>	Type <code>/part --</code> to leave one channel  Type <code>/partall --</code> to leave all the channels you are in
<b>/ping</b>	Type <code>/ping nickname</code> .  What this command does is give you the ping time, or lag time, between you and the person you pinged. Lag can be explained as the amount of time it takes for you to type your message and for others to read your messages. Unfortunately, lag is always a part of IRC, although most times it's not a problem, just a nuisance.  Example: <code>/ping luv2quilt</code>
<b>/query</b>	Similar to the <code>/msg</code> , except it forces a window to pop open.  Type <code>/query nickname (message)</code>
<b>/quit</b>	Type <code>/quit</code> to leave IRC altogether.  This disconnects you from the server.  Example: <code>/quit</code> Going out for dinner...nite all

<b>/ignore</b>	<p>Unfortunately, there will be times when you don't want to talk to someone, or else someone may be harassing you. By typing /ignore nickname 3, you will not receive anymore messages from that person.</p> <p>Example: /ignore luv2quilt 3</p> <p>To Unignore them, type /ignore -r luv2quilt 3</p>
<b>/whois</b>	<p>Type /whois nickname to see a bit more information about another user. You'll see what server another person is using, or what their ISP is. Pretty helpful when you don't recognize a nickname that wants to chat. You may recognize the IP (Internet Protocol) and then feel more comfortable carrying on a conversation. You'll also be able to see what other channels a person is in, which might be a good indicator if you really want to talk with them or not.</p> <p>Example: /whois bossmom</p>
<b>/chat</b>	<p>This opens up a DCC/CHAT window to another user. What's nice about these is that you can continue to chat even if you get disconnected from your server.</p> <p><b>Word of Caution: Do NOT accept dcc/chats nor dcc/gets from anyone that you don't know.</b></p> <p>Type /chat nickname.</p> <p>Example: /chat oddjob</p>
<b>/help</b>	<p>Type /help, you'll see the the Help Menu open up. You can do a search from there, or you can type /help topic. Either way, a TON of information at your fingertips.</p> <div data-bbox="277 730 1146 1146" style="background-color: #2e3436; color: #eeeeec; padding: 10px; border: 1px solid #2e3436;"> <pre> Help topics available to users:  ACCEPT      ADMIN      AWAY      CHALLENGE CMODE      CNOTICE   CPRIVMSG  CREDITS ERROR      EXTBAN    HELP      INDEX INFO      INVITE    ISON      JOIN KICK      KNOCK    LINKS     LIST LUSERS     MAP      MOTD      NAMES NICK      NOTICE   OPER      PART PASS      PING     PONG      PRIVMSG QUIT      STATS    TIME      TOPIC TRACE     UMODE    USER      USERHOST USERS     VERSION  WHO       WHOIS WHOWAS End of /HELP. </pre> </div> <p>To see the help for an individual topic, type: /help &lt;topic&gt;</p> <p>Example:</p> <div data-bbox="277 1262 1484 1566" style="border: 1px solid #ccc; padding: 10px;"> <pre> /help WHOIS WHOIS [remoteserver nick] nick 11:14 11:14 WHOIS will display detailed user information for 11:14 the specified nick. If the first parameter is 11:14 specified, WHOIS will display information from 11:14 the specified server, or the server that the 11:14 user is on. This is how to remotely see 11:14 idle time and away status. 11:14 End of /HELP. </pre> </div>

## Create and Register an IRC Channel on Freenode

1. Make sure you have [created and registered your nickname](#); you can't register a channel if you're not identified to NickServ as a registered nick
2. Pick a channel name; all acumos channels should begin with "acumos-" and please make sure your channel name reflects its purpose
3. Check that your channel is available to register
  - a. /msg ChanServ info #acumos-<your channel name>
  - b. if the channel is not registered, you'll get a message similar to -ChanServ- The channel [##channelname] is not registered
4. Create your channel
  - a. /join #acumos-<your channel name>
5. Register your channel

- a. /msg ChanServ register #acumos-<your channel name>
  - b. If successful, you'll get a message similar to <ChanServ> Channel Services #acumos-<your channel name> is now registered to <your nickname>
6. Read the ChanServ help pages to learn how to set the TOPIC for your channel
- a. /msg ChanServ help

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ChanServ Channel Services
***** ChanServ Help *****
ChanServ gives normal users the ability to maintain control
of a channel, without the need of a bot. Channel takeovers are
virtually impossible when a channel is registered with ChanServ.
Registration is a quick and painless process. Once registered,
the founder can maintain complete and total control over the channel.
Please note that channels will expire if there are no eligible channel successors.
Successors are primarily those who have the +R flag
set on their account in the channel, although other
people may be chosen depending on their access
level and activity.

For more information on a command, type:
/msg ChanServ help <command>
For a verbose listing of all commands, type:
/msg ChanServ help commands

The following commands are available:
FLAGS      Manipulates specific permissions on a channel.
INVITE     Invites you to a channel.
OP         Gives channel ops to a user.
RECOVER    Regain control of your channel.
REGISTER   Registers a channel.
SET        Sets various control flags.
UNBAN     Unbans you on a channel.

Other commands: ACCESS, AKICK, CLEAR, COUNT, DEOP, DEVOICE,
DROP, GETKEY, HELP, INFO, QUIET, STATUS,
SYNC, TAXONOMY, TEMPLATE, TOPIC, TOPICAPPEND,
TOPICPREPEND, TOPICSWAP, UNQUIET, VOICE,
WHY
***** End of Help *****

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## Add "gerrit-bot" and "meetbot" to Your Channel

If your channel is related to a project and you'd like to see gerrit activity for your project posted to your channel, create a [helpdesk@acumos.org](mailto:helpdesk@acumos.org) ticket and ask that the "gerrit-bot" for the desired repositories be added to your channel. **Note: As of May 2018, the LF is unable to add gerritbot for Acumos repos.**

Similarly, if you plan to take host official meetings and take minutes on your channel, ask that the "meetbot" be added to your channel.

## Resources

[IRC nickname creation](#)

[IRC Glossary](#)

[Common Abbreviations](#) plus whatever is common in the greater world of text-based communication

Source material: <http://www.ircbeginner.com/ircinfo/ircc-commands.html>

[Meetbot Tips](#) - how to take meeting notes on IRC

## Project Meetings

See the [Meetings](#) space

## Wiki Questions

The Questions forum (see link in top "Confluence" bar) is for contributors to ask questions rather than adding a comment to a specific wiki page.